

Need help with your District-issued Chromebook? Or haven't picked one up yet?

If you need help getting started or getting familiar with your Chromebook, see the list of helpful How-To documents in the Resources section below.

Starting Monday April 20, if your District-issued Chromebook computer is in need of repair or service, you can drop it off at one of the two Parent & Family Technology Support Centers listed below.

Also, starting Monday April 20 you may pick up a loaner Chromebook at these centers if you did not previously receive one through your child's school. Parents or guardians must bring some form(s) of identification to help us in verifying their student's identity. High School students should bring their official School District ID badge.

Both centers will open Monday April 20 and operate Mon-Fri from 9:00 a.m. – 4 p.m., excluding holidays.

- Education Center, Philadelphia School District
440 N. Broad Street, 1st Floor Lobby, Philadelphia, PA 19130
- Fitzpatrick Annex Building
(rear of Fitzpatrick Elementary School) 4101 Chalfont Drive, Philadelphia PA 19154

We also now offer a dedicated telephone support line (215-400-4444) and email (FamilyTechSupport@philasd.org) exclusively for parents and students to help you get your District-issued devices up and running, and to address more basic technical issues with broken or malfunctioning computers.

Stay well!

James Serpiello, Principal